



We're listening to your feedback

You've been giving us feedback on your care and treatment. You told us:

September 2026

How likely were you to recommend Binfield Surgery:

Extremely likely or likely- 88 %

Neither likely or unlikely- 7%

Unlikely or extremely unlikely- 5%

Don't Know- 0%

We're listening and this is what we're doing:

September saw an increased number in patients who did not attend their appointment. In 2025 there were 16 million missed appointments throughout general practice alone costing the NHS 640 million pounds. If you need to cancel your appointment, please do let us know so we may offer an appointment to someone who needs it.

Having your say helps to improve care for everyone so please keep putting us to the test by giving us your feedback each time you use our services.

The NHS Friends and Family Test
www.nhs.uk/friendsandfamily